

VIEWER Watch the drone video

SARSTREAM

Use when: You've been asked to watch the live video or the map.

Agency page sarstream.org/

Code

- 1 Tap the link you were sent.
Or open your agency page and type the 6-digit code.
- 2 The video fills the screen by itself.
- 3 Other feed: tap the drop-down at the top of the video.
- 4 Bigger: turn the phone sideways.
- 5 Map: pick **Map** in the drop-down. **MAP** ↗ opens the full map, replay and photos.

Check: The status at the top says **live** in green.

IF ... THEN

IF “Code not valid or expired” → Codes change every mission. Ask for the current one.

IF Video stuck, “No signal” → Tap the speed chip on the video → **HLS**.

IF Menu or top bar gone → Turn the phone upright.

No app, no account. Access ends when the mission ends.



sarstream.org/help/viewer

Scan for the full help

SARSTREAM Viewer card
v1 draft · 2026-10-03